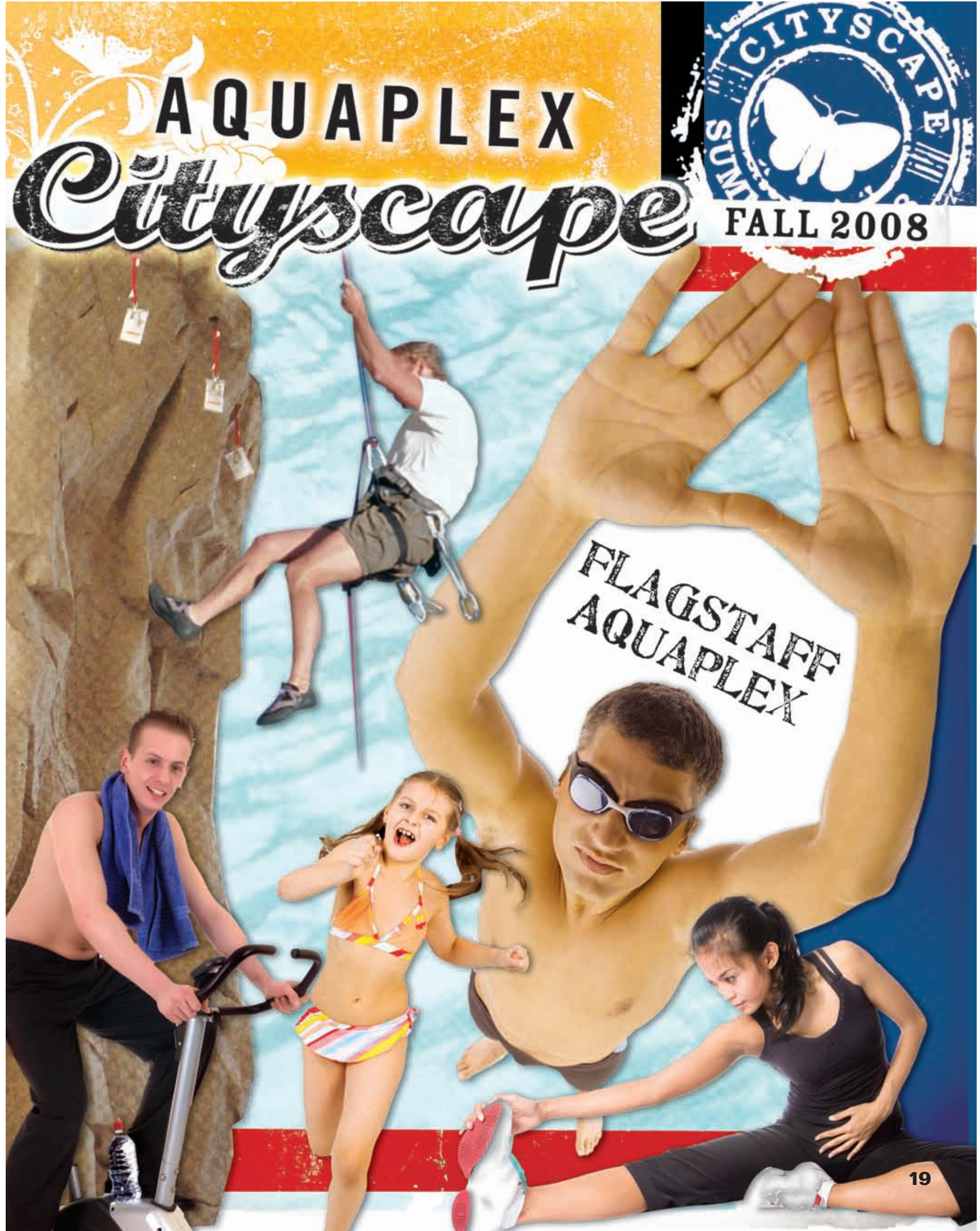


AQUAPLEX

Cityscape



FALL 2008



**FLAGSTAFF
AQUAPLEX**



The Flagstaff Aquaplex

Construction is currently on Schedule! From the outside, it looks like the building is done, but there is still lots of construction finish work to be completed on the inside.

We are very excited to announce that the soft opening will be August 30, 2008! For the month of September, we will be having open hours and will provide regularly scheduled facility tours. Exact schedules will be available mid-August at the Administration Office at City Hall or www.flagstaffaquaplex.org

Introduction to the Aquaplex Fees & Charges

the goal of City Council and the Parks & Recreation Division is to provide a first-class, full service recreation and fitness facility to the community. We are working to make the Flagstaff Aquaplex affordable to all citizens, while maintaining fiscal responsibility in the operations of the center. The following pages introduce the fee structure for this new facility.



HOURS OF OPERATION

Hours of Operation are defined as the hours the facility is generally open for public use. Some amenities may have different or specific hours that vary from the general hours. Facility rentals are also available before or after established Hours of Operation.

Monday-Friday: 6:00 a.m.-10:00 p.m.

Saturday: 6:00 a.m.-9:00 p.m.

Sunday: 10:00 a.m.-6:00 p.m.

Age Categories

Infants and Toddlers:

4 and Under (Free with a participating paid adult)

Child: 5-11 years

Youth: 12-17 years

Adult: 18-54 years

55 Plus: 55+ years

2 Member Household: 2 related family members, living at same address

Household: 5 related family members, living at same address

General Admission

Daily Admissions	City Resident	Visitor
Child	\$ 3.00	\$ 3.00
Youth	\$ 4.00	\$ 5.00
Adult	\$ 5.00	\$ 7.00
55 Plus	\$ 4.00	\$ 5.00
Household	\$20.00	\$25.00

Pass Program

3 Month Pass	City Resident	Visitor
Child	\$ 50.00	\$ 55.00
Youth	\$ 65.00	\$ 71.00
Adult	\$105.00	\$115.00
55 Plus	\$ 65.00	\$ 71.00
2 - Household	\$148.00	\$164.00
Household	\$174.00	\$192.00

6 Month Pass	City Resident	Visitor
Child	\$ 90.00	\$ 99.00
Youth	\$110.00	\$121.00
Adult	\$175.00	\$192.00
55 Plus	\$110.00	\$121.00
2 - Household	\$234.00	\$256.00
Household	\$275.00	\$302.00

12 Month Pass	City Resident	Visitor
Child	\$150.00	\$165.00
Youth	\$190.00	\$209.00
Adult	\$310.00	\$340.00
55 Plus	\$190.00	\$209.00
2 - Household	\$425.00	\$468.00
Household	\$500.00	\$550.00

AQUAPLEX



The Flagstaff Aquaplex

About Admissions and Passes

RESIDENT/VISITOR

Resident: Lives within the City of Flagstaff city limits.

Proof of residency: show current City of Flagstaff Utility Bill, Drivers License or other identification that shows a City of Flagstaff physical address (No P.O. Box)

Visitor: Anyone not living within the City of Flagstaff, anyone unable to provide proof of residency within the City of Flagstaff city limits.

55 PLUS - For activities, admissions and passes, 55 Plus refers to any customer 55 years or older.

2 MEMBER HOUSEHOLD

Related family members living in the same household/physical address

HOUSEHOLD

Five related family members living at the same household/physical address.

For example: 2 Adults and up to 3 Youth/Children or 1 Adult and up to 4 Youth/Children. Additional family members can be added to a Household pass at the time of purchase, for a 25% discount off regular individual pass fees.

WHAT IS INCLUDED IN A 3/6/12 MONTH PASS

The following amenities will be available to pass holders when not in use for programs:

Gymnasium, Climbing Wall, Gallery Lounge, Fitness and Cardio Equipment, Indoor Track.

Several aerobics and water aerobics classes will be available at no additional charge for pass holders, specific class schedules will be available.

Aquatic Area: Lap Pool, Leisure Pool, 16 person Hot Tub, Slides and Lazy River Channel

Please note that the slides, lazy river or other portions of the aquatic area may be unavailable for open use due to cleaning, programming or other restrictions. Specific schedules will be published. Schedules for all amenities will be regularly published for pass holders use.

FACILITY RENTALS

We are currently working on guidelines and policies for rental procedures. Please watch our web site often. As we get guidelines approved, we will be starting to list more specific information. All fees listed are per hour charges.





AQUAPLEX RENTALS

Multi-Purpose Rooms

General/Resident/Non-Profit	Non-Peak Time	Peak Time
Room Without Kitchen	\$25.00	\$40.00
Room With Kitchen	\$35.00	\$50.00
Combined	\$60.00	\$75.00
Commercial/For Profit/Out of Community		
Room Without Kitchen	\$40.00	\$50.00
Room With Kitchen	\$50.00	\$60.00
Combined	\$90.00	\$110.00

Gym

General/Resident/Non-Profit	Non-Peak Time	Peak Time
Full Gym	\$50.00	\$70.00
Commercial/For Profit/Out of Community		
Full Gym	\$70.00	\$95.00

Aerobics Room

General/Resident/Non-Profit	Non-Peak Time	Peak Time
	\$30.00	\$40.00
Commercial/For Profit/Out of Community		
	\$40.00	\$50.00

Climbing Wall

General/Resident/Non-Profit	Non-Peak Time	Peak Time
	\$30.00	\$40.00
Commercial/For Profit/Out of Community		
	\$40.00	\$50.00

Party Room

Straight Room Rental	\$20.00 per hour		
Packages – 2 hours	Rental Plus	BB Party Package	Deluxe BD
Up to 8 Youth	\$72.00	\$85.00	\$130.00
9-16 Youth	\$104.00	\$125.00	\$195.00
17-24 Youth	\$136.00	\$260.00	\$325.00
25-32 Youth	\$168.00	\$350.00	\$440.00

Pool Rentals

Non-Public Time Pool Rental - Rentals only available after Hours of Operation – per hour fee

	General/Res/NonProfit	Comm/ForProfit/OoC
0-50 people	\$300.00	\$350.00
51-100	\$400.00	\$450.00
101-150	\$500.00	\$550.00

Entire Facility Including Pool

General/Res/NonProfit	Non-Peak Time	Peak Time
After Hours	\$750.00	\$950.00
		\$1,250.00

Comm/ForProfit/OoC	Non-Peak Time	Peak Time
After Hours	\$1,250.00	\$1,450.00
		\$1,500.00

FACILITY RENTAL CONDITIONS and POLICIES

- All facilities and amenities will be available for rent, when not in use for programs, classes or for scheduled open hours. Parks and Recreation reserves the right to approve all facility rentals.
- All facilities and amenities are available for rental on a first-come, first served basis.
- Facility rental schedules will be available no more than one year (365 days) in advance. (For example: reservations for November 2010 cannot be made until November 2009)
- All facility rentals will require a security/cleaning deposit and pre/post facility inspections.
- Security/Cleaning deposits will be refundable after the rental, with a clear post rental inspection.
- The City of Flagstaff reserves the right to include additional rental

requirements or charges, based on facility set-up needs, safe operation of the facility, rental attendance or other specific rental conditions.

Non-Public Time Pool Rental

- Pool rentals scheduled before or after published Hours of Operation and include exclusive use of the facility or amenity.
- Rates include minimum staffing for site supervision and safe activities.
- The City of Flagstaff reserves the right to include additional rental requirements or charges, based on facility set-up needs, safe operation of the facility, rental attendance or other specific rental conditions.

AQUAPLEX



FLAGSTAFF AQUAPLEX FAQ's

Why isn't admission to the Aquaplex free?

Unlike other facilities in the Parks and Recreation Division, The Flagstaff Aquaplex has been directed by City Council to aim for a 70% cost-recovery budget. The goal is to recover 70% of all operating expenses through program charges, rentals and admission revenues.

Does my Annual Weight Room Pass from Cogdill Recreation Center, Flagstaff Recreation Center or Thorpe Community and Senior Center transfer to the Aquaplex?

Passes are not transferable between the Aquaplex and other facilities. The Flagstaff Aquaplex will have a 'separate' operating budget that closely tracks facility expenditures and revenues, in order to meet City Council goals.

Why no "Swimming Only" or "Fitness Only" or "Weight Room Only" admission fee or passes?

During the public input process, members of the community were able to express their interest and desires for the amenities and features they wanted to see in a new recreational facility. Based on community input, the facility was designed to be a multi-use facility. Anyone entering the facility will have access to all of the facility amenities.

It will not be unusual for a customer to enter at the Reception Desk, drop off a child at the babysitting room, go to the locker room to change, go upstairs to the aerobics room for a class, come back downstairs after class and go to the babysitting room to check on the child, then go to the locker room to change and go to the aquatic area to use the Hot Tub and finally use the locker rooms to shower and change again.

Monitoring this type of use in a facility this size would require an enormous amount of staff and would quickly become extremely expensive to safely and effectively monitor and operate. Therefore, fees have been set to reflect the ability to use a number of features during any single visit.

What is included with 3/6/12 month passes?

The following amenities will be available to pass holders when not in use for programs:

Gymnasium, Climbing Wall, Gallery Lounge, Fitness and Cardio Equipment, Indoor Track Several aerobics and water aerobics classes will be available at no additional charge for pass holders, specific class schedules will be available.

Aquatic Area: Lap Pool, Leisure Pool, 16 person Hot Tub, Slides and Lazy River Channel.

Please note that the slides, lazy river or other portions of the aquatic area may be unavailable for open use due to cleaning, programming or

other restrictions. Specific schedules will be published. Schedules for all amenities will be regularly published for pass holders use.

Why is there no competitive swimming pool?

The City of Flagstaff currently operates programming at School District pools. NAU has some available public pool hours at the Wall Aquatic Center. These pools offer "standard" competitive swimming features.

Based on community input and within the limits of the proposed construction budget, aquatic leisure amenities that included several play and exercise features and options were the first priority. The design also includes the ability to expand the facility with a competitive pool in the future.

City Staff have placed the pool expansion as a priority in the Capitol Improvement Program and will identify funding opportunities in the near future.

Why will there be charges for classes or programs at the Flagstaff Aquaplex?

While admission fees will cover some of the operating expenses, other revenue needs to be generated to help meet the cost recovery goal. Some of the classes and programs, for example a "Beginners Aerobics," will be offered as part of the daily admission or pass fees. Other programs and classes will be offered that are affordable, but must also be self-supporting. Still other programs may be very specialized and require a fee that covers all costs to run the program or class (i.e. instructors, supplies,)

I am on a restricted income and wonder if I can afford to use the facility. What can I do about that?

The Parks and Recreation Division currently offers a Scholarship Program and Reduced User Fee Program to assist residents who otherwise could not afford to participate in programs. This same funding source will be applied to the Aquaplex PassAssist Program. Please see the enclosed "Aquaplex PassAssist Program Guidelines" for details.

Will there be age restrictions for facility use?

Yes. While exact ages are yet to be determined, there will be an age requirement set for children to use the facility or parts of the facility without the direct supervision of an adult. There will also be age conditions set for appropriate participation in programs, classes and activities. Age requirements help provide a safe and enjoyable environment for all facility users.



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FALL 2008

FLAGSTAFF AQUAPLEX PASS ASSIST PROGRAM

The City of Flagstaff Parks and Recreation Division offers the Aquaplex PassAssist Program to assist residents who otherwise could not financially afford to purchase an annual pass at the Flagstaff Aquaplex. Eligibility requirements are based on the Parks and Recreation Division Scholarship Program criteria and Reduced User Fee Program requirements. PassAssist can be used for individual or household use and will be applied towards a Flagstaff Aquaplex Annual Pass purchase. PassAssist is not available for programs, classes, general daily admissions, and/or facility rentals. Funding availability is determined by annual budget allocation, levels of usage, and alternate funding sources. Eligible households may be awarded a maximum of \$250 per year and eligible individuals may be awarded a maximum of \$170 per year, based on type of pass and funding availability.

PassAssist Program Philosophy

Participation in leisure, recreational and fitness activities has proven benefits to individuals and communities: it reduces health risks and issues, thereby helping to control health care costs; in providing places for safe, healthy activity, it helps reduce crime by keeping participants off the street or children left unsupervised; and it helps strengthen family and community relationships by providing the means for all members to participate together. To instill the value of this benefit, participants are asked to pay a portion of the annual pass cost.

Award Considerations

• If applicant qualifies for the Reduced User Fee Program, the Aquaplex PassAssist award will be set at 50% of the annual pass cost.

Participant pays 50% of the annual pass cost.

• If applicant doesn't qualify for the Reduced User Fee Program, the Aquaplex PassAssist award will be set at 25% of the annual pass cost. Participant pays 75% of the annual pass cost.

Eligibility Requirements

A summary of the Parks and Recreation Division Scholarship Program and Reduced User Fee Program eligibility requirements are listed. If you have any questions, please feel free to call the Parks and Recreation Administrative Office at 779-7685 or stop by the office at 211 West Aspen, Flagstaff. Eligibility requirements are based on the Parks and Recreation Division Scholarship Program and Reduced User Fee Program requirements. Below is a summary of each program's requirements. All requested information is kept strictly confidential.

Parks and Recreation Division Scholarship Guidelines Eligibility Requirements

- Applicant must be a Flagstaff resident for at least 3 months to be able to participate in this program.
- Applications must be completely filled out by a participant, parent or guardian over the age of 18.
- Proof of financial information will be required.
- The United States Department of Health and Human Services Poverty Guidelines, (listed below) will be used to determine eligibility.



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The Aquaplex Pass Assist Program guidelines used to determine eligibility will be updated on an annual basis in March when the new guidelines are published. Please allow a minimum of 7 business days to process the application.

Scholarship Guidelines

# of People in Household	Annual Income	Monthly Gross Income
1	\$10,400	\$866.00
2	\$14,000	\$1,166.00
3	\$17,600	\$1,466.00
4	\$21,200	\$1,766.00
5	\$24,800	\$2,066.00
6	\$28,400	\$2,366.00
7	\$32,000	\$2,666.00
8	\$35,600	\$2,966.00

For each additional person, add \$3,600.

Parks and Recreation Division Reduced User Fee Program Guidelines Eligibility Requirements

If you are currently receiving assistance from any one of the following programs, you are eligible for the Reduced User Fee Program. A program application must be submitted to the Parks and Recreation Administrative Office at least 15 days before the requested pass purchase.

- Food Stamps - Administered by AZ Department of Economic Security
- Families with Dependent Children (AFDC) - Administered by AZ Department of Economic Security
- General Assistance (GA) - Administered by AZ Department of Economic Security
- Arizona Health Care Cost Containment System (AHCCCS)





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FLAGSTAFF AQUAPLEX BUSINESS PASS PROGRAM

Today's employers are encouraged to make fitness and wellness programs available as part of an employee benefit package. Smart employers know that regular participation in a

fitness, exercise or wellness program helps reduce employee absenteeism, creates more productive and happier employees and often helps reduce the cost of health insurance programs.

Traditional business or corporate discount programs have often rewarded large employers by giving larger discounts to employers with more employees.

The Aquaplex Business Pass Program offers a reasonable discount in annual passes to all businesses and employers - from the small local business with three employees to the large corporate organization with 750+ employees. The employer is required to participate in the program by paying an annual participation fee. Payment of the annual fee by the employer is an investment in it's employees.

After the employer has contributed the annual fee and provided an employee list to the Aquaplex staff, employees for that organization can then directly purchase an annual pass at the listed discount. Various payment options are currently being established. In this program, employees are also rewarded, with increasing discounts, based on longevity of participation in the program.

Annual Employer Contribution:

1-6	Employees	\$ 50
7-12	Employees	\$ 100
13-25	Employees	\$ 150
26-75	Employees	\$ 200
76-150	Employees	\$ 300
151-250	Employees	\$ 400
251-450	Employees	\$ 500
451-750	Employees	\$ 650
750 +	Employees	\$1000

Employees Purchase Annual Pass with the Following Discounts:

- Years 1-3 of continuous pass purchase - 10% discount on all annual passes
- Years 4-6 of continuous pass purchase - 15% discount on all annual passes
- Years 7-10 of continuous pass purchase - 20% discount on all annual passes

Business Pass Program

Examples are based on current fee structure and may be subject to change

Annual Pass	1-3 Years 10% Discount	4-6 Years 15% Discount	7-10 Years 20% Discount
Child	\$135.00	\$127.50	\$120.00
Youth	\$171.00	\$161.50	\$152.00
Adult	\$279.00	\$263.50	\$248.00
55 Plus	\$171.00	\$161.50	\$152.00
2 Member Household	\$382.00	\$361.25	\$340.00
Household	\$450.00	\$425.00	\$400.00

Employers will need to provide and help update an employee list for the program. Employers will need to agree to allowing the Parks and Recreation Division to distribute promotional materials and schedules. Employees will need to provide proof of employment such an employee ID or the most current pay stub.

